



Office of Nondiscrimination & Accommodations Compliance

UCF Office of Nondiscrimination & Accommodations Compliance
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Rights and Options Regarding Investigations into Allegations of Sex Discrimination, Sexual Harassment, and Sex-Based Misconduct *Student Complainants*

The University of Central Florida is committed to ensuring all students, faculty, and staff can learn, work, and live in a non-discriminatory environment. Accordingly, UCF prohibits sex discrimination, including sexual harassment, gender-based harassment, sexual assault, relationship violence, stalking, and sexual exploitation. The purpose of this document is to advise you of your rights and options as a Complainant under UCF's Nondiscrimination Policy ([2-004](#)), Title IX Grievance Policy ([2-012](#)), and other supporting policies and regulations. Please review these policies for more information on definitions, investigative process, and adjudication.

UCF offers two pathways for addressing sex discrimination, including sexual harassment, sexual misconduct, and related interpersonal violence. The appropriate pathway – either the Nondiscrimination Policy or the Title IX Grievance Policy – is determined by the nature of the allegations. Regardless of which pathway is deemed by the Title IX Coordinator to be appropriate, you are afforded certain rights in the investigation and adjudication process.

Definitions

Complainant: An individual who discloses having been subjected to any prohibited conduct under the Nondiscrimination or Title IX Grievance Policies, regardless of whether that person makes a report or seeks action under these policies.

Respondent: An individual who has been accused of violating the Nondiscrimination or Title IX Grievance Policies.

Investigator: A UCF staff member who has been trained to investigate sex discrimination, sexual harassment, sexual misconduct, relationship violence, and stalking. The Investigator may be the Title IX Coordinator, Title IX Investigator, or EEO Investigator.

Title IX Coordinator: A UCF staff member tasked with ensuring institutional compliance with Title IX of the Education Amendments of 1972 and for coordinating UCF's responses to all complaints involving possible sex discrimination, including sexual misconduct, relationship violence, and stalking.

Prohibited Conduct: Under the Nondiscrimination Policy and Title IX Grievance Policy, prohibited conduct includes, but is not limited to sex discrimination, gender-based harassment, sexual harassment, sexual misconduct, relationship violence, sexual exploitation, and stalking.

Preponderance of the Evidence: UCF applies the preponderance of the evidence standard during both investigations and adjudications of prohibited conduct. Preponderance of the evidence means that it is more likely than not that a fact is true or that a policy was violated.

Privacy Notice

Please note that Florida has broad open records laws (**Florida State Statute 119**) and records may be subject to disclosure upon request from the public. In accordance with the **Family Educational Rights and Privacy Act of 1974 (FERPA)**, students' personally identifiable information is redacted prior to any open records disclosure.

A Complainant may request that their identity be kept private and/or that UCF not investigate their allegations. The Title IX Coordinator, or a designated staff member, will evaluate any such request, taking into account the Complainant's desires, UCF's responsibility to provide a safe and nondiscriminatory environment for all students and employees, and other relevant factors. If UCF agrees to either of these requests, UCF's ability to respond fully to the incident, including initiating disciplinary action, may be limited.

Depending on the circumstances, UCF may be obligated under applicable local, state, or federal laws to investigate and/or report these circumstances externally. For example, in cases of child abuse or neglect, ONAC is under obligation in the State of Florida to report knowledge of these issues to the Florida Department of Children and Families (DCF).

NOTE: Supporting documentation provided by a party (to include but not limited to confidential/medical documentation) may be subject to review by the other party after an investigation.

Confidential Resources

The following UCF resources and services are confidential, meaning that they are not required to report incidents of sex discrimination (including sexual misconduct, relationship violence and stalking) to law enforcement or ONAC:

- [Counseling and Psychological Services \(CAPS\)](#): 407-823-8211 (24/7)
- [Victim Services](#): 407-823-2425 (office) or 407-823-1200 (24/7 phone) or 407-823-6868 (24/7 text)
- [Student Health Services](#): 407-823-5607
- [University Ombuds Office](#): 407-823-6440
- [Student Legal Services](#): 407-823-2538
- Chaplains for [religious or nonreligious registered student organizations](#)

Rights

Right to File with ONAC: Any individual has the right to file a formal complaint of prohibited conduct with ONAC to potentially initiate an internal investigation into the allegations. An individual has the right to request further action at any future time, consistent with UCF policies. The longer the time period lapsed from the time of the incident, the more difficult it will be to obtain information. Investigations are conducted by a trained investigator in a prompt, thorough, fair, and impartial manner.

Right to File with Law Enforcement: Any individual has the right to file a report with an appropriate law enforcement jurisdiction regarding a possible crime. An officer may conduct an investigation based on potential criminal activity related to the incident you reported. You may choose to consult a private attorney and/or victim advocate to explore legal options available to you.

Right to Access Remedial and Supportive Measures: A Remedial Measures Specialist or Deputy Title IX Coordinator can meet with you to discuss such measures to assist with your well-being and continued access to your education and/or employment. Upon receipt of a possible incident of prohibited conduct, a Remedial Measures Specialist or Deputy Title IX Coordinator will automatically contact a Complainant to offer these supports, including, but not limited to, changes to academic, living, dining, working, and transportation situations. You may also request a mutual no-contact order prohibiting all parties to the complaint from having contact with each other during the investigation. A Remedial Measures Specialist or Deputy Title IX Coordinator also can connect you to off-campus resources.

Right to an Advisor/Support Person: You have the right to have an advisor or support person accompany you to any meeting with ONAC. The advisor may be present for but may not actively participate in any meeting or investigative interview except as permitted under the Title IX Grievance Policy which is limited to conducting certain cross-examination within the hearing process. Your advisor may be, but is not required to be, an attorney.

Right to Request Reasonable Accommodations: You may request reasonable accommodations based on disability, religion, or pregnancy at any point before or during the initiation of an investigation that do not fundamentally alter the

investigative procedures. You must specifically request the accommodations from the Investigator for the investigation, even if you are already receiving accommodations from other university services or resources.

Right to a Process Free from Unlawful Retaliation: You have the right to make a good-faith complaint of prohibited conduct. No person may take adverse action against a person for making a good-faith report of prohibited conduct or participating in or being a party to any proceeding pertaining to allegations of prohibited conduct. Retaliation includes threatening, intimidating, harassing, coercing or any other conduct that would discourage a reasonable person from engaging in the protected activity.

Right to File an External Complaint: You have the right to file an external complaint with an applicable state or federal agency. If you wish to request contact information for an applicable external agency, please contact the Office of Nondiscrimination & Accommodations Compliance.

Steps in the Process

Note: This document is for guidance purposes only.

The full investigative process for complaints under the **Title IX Grievance Policy** is located here:

<https://policies.ucf.edu/documents/2-012.pdf#page=10>.

The full investigative process for complaints under the **Nondiscrimination Policy** is located here:

<https://regulations.ucf.edu/chapter3/documents/3.0134%20Complaints%20Grievances%20Discrim%20FINAL%20Oct22.pdf>

1. Complainant Remedial and Supportive Measures Outreach: A remedial measures specialist contacts the Complainant to discuss resources, support, and reporting options.

2. Complainant Intake and Interview: The Complainant meets with the Title IX Coordinator, a Title IX Investigator, or an EEO Investigator (hereinafter referred to as an Investigator) to review their rights and options. The Investigator offers the Complainant the opportunity to provide a statement to ONAC and to file a formal complaint. This may occur over two meetings. The Investigator may, if the need arises, request additional interviews with the Complainant. The Complainant may provide the names and contact information for witnesses and/or evidence to the Investigator. The Complainant will have three (3) business days to review and affirm their statement.

3. Assessments of Jurisdiction and Allegations: Upon receipt of the Complainant's statement and formal complaint, the Title IX Coordinator or designee will assess the complaint to determine which policy and process apply. If it is determined that ONAC has no jurisdiction, or that the complaint cannot be investigated, the Complainant (and Respondent, if applicable) will be notified in writing. If a complaint is dismissed under the [Title IX Grievance Policy](#), the Complainant (or Respondent, if applicable) may appeal the decision to the Vice President for Compliance and Risk or designee in writing within ten (10) business days, citing how the dismissal was procedurally incorrect under the Title IX Final Rule (<http://bit.ly/TitleIXReg>). Complaints dismissed under the Nondiscrimination Policy are not subject to appeal.

4. Notice of Investigation: A notice of investigation letter is issued to the Respondent and Complainant. The letter details the nature of the allegations, the name of the Complainant, the date(s) of the alleged misconduct, an outline of the applicable procedures (including notice of which policy and process are utilized), and a notice of nonretaliation. A date is set for the Respondent to meet with the Investigator.

5. Respondent Remedial and Supportive Measures Outreach: A remedial measures specialist contacts the Respondent to discuss resources, support, and options.

6. Respondent Intake and Interview: The Respondent meets with the Investigator to review their rights and options. The Investigator offers the Respondent the opportunity to provide a statement to ONAC. This may occur over two meetings. The Investigator may, if the need arises, request additional interviews with the Respondent. The Respondent may provide the names and contact information for witnesses and/or evidence to the Investigator. The Respondent will have three (3) business days to review and affirm their statement.

7. Issuance of Investigative Report: Upon completion of the investigation, the Complainant and Respondent are provided with a copy of the investigative report. The investigative report details the allegations, the disputed and undisputed facts, and the resolution of disputed facts based upon a preponderance of the evidence. If the matter proceeds under the Nondiscrimination Policy against an Employee-Respondent, the investigative report also will include a finding as to whether the Respondent violated UCF policy. The Complainant and Respondent will be notified of their option to file a written response to the investigative report and their option to review the supporting documentation.

8a. Adjudication/Discipline (Nondiscrimination Policy):

- If the Respondent is a **Student**, the investigative report is forwarded to the Deputy Title IX Coordinator for Students (Assistant Dean of Students) who determines whether or not cause exists to move the case to the student conduct review process. If there is cause and the case is forwarded to the student conduct review process, both the Complainant and Respondent are notified and the procedures in [UCF Regulation 5.009](#) apply. If there is no cause, both the Complainant and Respondent are notified. Following the adjudication of a case, the Complainant and Respondent will be notified of the outcome and any applicable sanctions, as well as the applicable appeal procedures.
- If the Respondent is an **Employee**, the investigative report is provided to the appropriate manager, dean, director, or department head to determine what discipline, if any, to implement. There is no appeal step in ONAC's investigative procedures. Employees may have additional grievance rights under other university regulations.
- If the Respondent is a **Registered Student Organization**, the investigative report is forwarded to the Deputy Title IX Coordinator for Students (Assistant Dean of Students) who determines whether or not cause exists to move the case to the student conduct review process. If there is cause and the case is forwarded to the student conduct review process, both the Complainant and Respondent are notified and the procedures in [UCF Regulation 5.013](#) apply. If there is no cause, both the Complainant and Respondent are notified. Following the adjudication of a case, the Complainant and Respondent will be notified of the outcome and any applicable sanctions, as well as the applicable appeal procedures.

8b. Adjudication (Title IX Grievance Policy): Regardless of the outcome of the investigation, all cases investigated under the Title IX Grievance Policy are subject to a live hearing (see [Title IX Grievance Policy](#) starting at paragraph 16). This applies whether the Respondent is a student or employee. The live hearing involves the option of cross-examination conducted by the Complainant's and Respondent's respective advisors. Both the Complainant and Respondent must have an advisor present for the live hearing. If the Complainant and/or Respondent do not have an advisor for the live hearing, one will be appointed to them for the purposes of cross-examination at no cost to the employee or student. The Complainant, Respondent, and Witnesses are not required to participate in the live hearing. Both the Complainant and Respondent will be notified of the outcome of the live hearing and any applicable sanctions, as well as the applicable appeal procedures (see [Title IX Grievance Policy](#) at paragraph 23).

Additional Information

False or Misleading Information: University regulations prohibit knowingly making false statements or knowingly submitting false information during the investigation or live hearing.

Status Updates: You can request a status update at any point in time. Please understand that investigations take time and that the Investigator may not be able to provide you with frequent updates regarding the status of your case. Nonetheless, Investigators take these matters seriously and understand that the process can cause frustration for the individuals involved.

Questions or Concerns: Concerns regarding the investigative process or applicable policies can be directed to UCF's Title IX Coordinator, Clarisse Shaheed, at Clarisse.Shaheed@ucf.edu or 407-823-1336 or Associate Vice President, Deputy Chief Compliance and Ethics Officer, Christina Serra, at Christina.Serra@ucf.edu or 407-823-1336.

Policy Documents

[Nondiscrimination Policy \(2-004\)](#)

[Title IX Grievance Policy \(2-012\)](#)

[Amorous Relationships Prohibition \(2-014\)](#)

[Reporting Requirements Related to Nondiscrimination \(2-015\)](#)

[Remedial Measures, Prevention, & Education Related to Nondiscrimination \(2-016\)](#)

[Complaints and Grievances Alleging Discrimination, Discriminatory Harassment or Retaliation \(Regulation UCF-3.0134\)](#)

[Golden Rule Student Handbook](#)

[ONAC Investigation Procedures](#)

[UCF Employee Code of Conduct](#)

Additional Information for Individual Impacted by Sexual & Interpersonal Violence

If you or someone you know has been directly impacted by sexual violence and you are unsure about reporting to the police, please contact a confidential UCF victim specialist via our 24/7 crisis hotline by calling 407-823-1200 or text 407-823-6868. Victim specialists can provide immediate assistance and support, as well as offer specific options and resources.

Recommendations for Survivors of Sexual Violence

- Consider filing a police report (recommended but not required).
- Do not change your clothing.
- Do not wash your body or clothes.
- Save clothing items, sheets, etc. that can provide important evidence even if you delay reporting or disclosing.
- Do not alter/change the scene of the crime.
- Address health concerns as soon as possible. Victim specialists can assist with related medical appointments on campus or off campus at the UCF Health Center 407-823-3850, or the local Sexual Assault Treatment Center 407-254-9415. Victim specialists can assist with notifying the UCF Police Department or local police if requested by the victim.
- Consider filing for an injunction (restraining order). Please refer to the Orange County Clerk of Court webpage for more information on the types of injunctions and the requirements for filing <http://www.myorangeclerk.com/enu/Pages/court-services/injunctions.aspx>. Any person who obtains an order of protection from Florida or any U.S. State should provide a copy to the UCF Police Department and the Title IX Coordinator, Office of Nondiscrimination & Accommodations Compliance.
- Consider self-care options to support your wellbeing.
- Remember that support and assistance is only a phone call or text away.

Recommendations for Survivors of Intimate Partner Violence (Domestic/Dating Violence)

- Consider filing a police report (recommended but not required).
- Preserve evidence by saving text messages, instant messages, notes, social networking pages, and other communications, and saving pictures, logs or other copies of documents, if you have them, that would be useful for a UCF or police investigation or hearing.
- Address health concerns as soon as possible. Victim specialists can assist with related medical appointments on campus or off campus. Victim specialists can assist with notifying the UCF Police Department or local police if requested by the victim.
- Consider filing for an injunction (restraining order). Please refer to the Orange County Clerk of Court webpage for more information on the types of injunctions and the requirements for filing <http://www.myorangeclerk.com/enu/Pages/court-services/injunctions.aspx>. Any person who obtains an order of protection from Florida or any U.S. State should provide a copy to the UCF Police Department and the Title IX Coordinator, Office of Nondiscrimination & Accommodations Compliance.
- Develop a safety plan to minimize the risk of harm by an individual who abuses. While no room in your home may

feel safe, identify the “safest room” where there are no weapons and you are able to leave through a door or window if possible.

- Because isolation is a common aspect of abusive relationships, develop ways to increase connection with others. Identify two individuals who you can communicate with using a code word to let them know if you are in trouble. Plan in advance what they should do if you send them the code word.
- Remember that support and assistance is only a phone call or text away.

Recommendations for Survivors of Stalking

- Consider filing a police report (recommended but not required).
- Preserve evidence by saving text messages, instant messages, notes, social networking pages, and other communications, and saving pictures, logs or other copies of documents, if you have them, that would be useful for a UCF or police investigation or hearing.
- Keep a record/log of the stalking behavior, including dates, times, locations and a description of the incident.
- Address health concerns as soon as possible. Victim specialists can assist with related medical appointments on campus or off campus. Victim specialists can assist with notifying the UCF Police Department or local police if requested by the victim.
- Consider filing for an injunction (restraining order). Please refer to the Orange County Clerk of Court webpage for more information on the types of injunctions and the requirements for filing <http://www.myorangeclerk.com/enu/Pages/court-services/injunctions.aspx>. Any person who obtains an order of protection from Florida or any U.S. State should provide a copy to the UCF Police Department and the Title IX Coordinator, Office of Nondiscrimination & Accommodations Compliance.
- Develop a safety plan to minimize the risk of harm by an individual who abuses. While no room in your home may feel safe, identify the “safest room” where there are no weapons and you are able to leave through a door or window if possible.
- Remember that support and assistance is only a phone call or text away.

Additional Regional and National Resources

More resources available on <https://letsbeclear.ucf.edu/get-help/resources/> or by contacting the Office of Nondiscrimination & Accommodations Compliance at 407-823-1336.

Victim Service Center of Central Florida

Provides individualized services and resources to victims of sexual assault, violent crime, and traumatic circumstances, through crisis response, advocacy, therapy, and community awareness.

407-500-4325 (24/7 hotline)

<https://www.victimservicecenter.org/>

SafeHouse Survivor Services (Seminole County DV Service Provider)

Seminole County’s state-certified domestic violence services provider, providing counseling, advocacy, and emergency shelter.

407-330-3933 (24/7 hotline)

<https://www.safehouseofseminole.org/>

Harbor House of Central Florida (Orange County DV Service Provider)

407-886-2856 (24/7 hotline)

<https://www.harborhousefl.com/>

Florida Domestic Violence Hotline

1-800-799-7233 (24/7 hotline)

National Sexual Assault Hotline

1-800-656-4673 (24/7 hotline)

National Crime Victim Bar Association

Maintains a nationwide network of attorneys who are dedicated to helping victims of crime rebuild their lives through the Civil Justice system.

<https://victimbar.org/attorney-referral-request-form/>